



APEX SKIN
MEDICAL / SURGICAL / AESTHETIC
Dermatology and Skin Surgery Center



APEX GROWS OVER 200% WITH SECURE DEVICE FLEET SOLUTION

Apex Dermatology has been operating throughout Northeast Ohio for over 10 years and has rapidly grown to 12 locations.

Apex specializes in medical, surgical, and aesthetic dermatology. They offer same day appointments and short wait times. In 2022, Apex Dermatology was named as one of the Best Employers in Ohio by Best Companies Group, Crain's Cleveland Business, as well as 2022 Workplaces for Top Talent by ERC's NorthCoast 99.

The group was also recently honored by Inc. 5000 as one of American's fastest growing companies, and Apex dermatologists Jorge Garcia-Zuazaga, M.D., Patrick Killian, M.D., and Gregory Delost, M.D., were recognized as Best Doctors by Cleveland Magazine.

PROBLEM



Apex care providers needed to easily, effectively, and securely access their custom EMA and EHR system in a mobile manner while with a patient or working at any location. In addition, the equipment needed to interface with their HIPAA compliant secure network. With over hundreds of employees interfacing, a solution was needed beyond a traditional desktop or laptop.

SOLUTION



Knowtion collaborated with Apex to solve the issue by migrating to Apple iPads and a mobile device management software that ensures device security, software licensing, software updates, data compliance, and location tracking across their organization. Knowtion quickly customized and deployed over 200 iPads, of which all are monitored and controlled.

RESULT



This allows hundreds of care providers to easily record all the patient details within their HIPAA compliant software in a secured system, as well as enter stats and info from Mobile Device Management software.



“Knowtion is the only managed IT company that could scale and grow with us. In one year, we’ve gone from 9 to 13 locations and Knowtion has been a partner every step of the way, helping us stay ahead of security threats, always being friendly and proactive with user technology needs, and even helping us move to an iPad EMR environment in a scalable way. Sanjay and his team are head and shoulders above other companies in this space and we are happy to have them help Apex Dermatology!”